



**Transforming Student
Support: Flexible,
Independent Advice
Services**

Who even are Alkhemy?

At Alkhemy, we believe every student deserves timely, expert, and accessible support, whenever they need it.

Today's students often juggle academic demands alongside work, caregiving, and personal responsibilities. For many, traditional office hours don't always align with when they're available or in need of support.

That's where we come in. Our flexible, independent advice services empower institutions to deliver high-quality student support throughout the day and beyond, from standard daytime hours to evenings and weekends. Whether through a shared subscription model or a bespoke embedded service, we ensure students have access to free, impartial, and independent advice that supports both their wellbeing and academic success.



Flexible Support



Today's Students, Tomorrow's Challenges

The student landscape is more diverse than ever. Mature learners, international students, and those balancing work or family commitments need access to support throughout the day, not just during office hours. Whether it's a mid-morning query or a late-night concern, students expect help when they need it.

Institutions that provide comprehensive, full-time support, including evenings and weekends, are better positioned to improve engagement, reduce dropout rates, and enhance student satisfaction.





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Our Service Offerings

Two Flexible Models to Suit Your Needs

1. Subscription-Based Shared Service

A cost-effective, collaborative model where institutions share a pool of expert advisors through a subscription fee.

- ✓ Lower costs– Shared resources mean reduced financial burden.
- ✓ Scalable– Adjust usage based on student demand.
- ✓ Efficient– No need for in-house recruitment and management.

2. Bespoke Embedded Services

Alkhemy integrates directly within your institution, delivering a tailored advice service that aligns with your support framework.

- ✓ Seamless integration– Works alongside your existing student services.
- ✓ Customisation– Tailor support to your institution's unique needs.
- ✓ Branded experience– Fully aligned with your student support strategy.



What Sets Alkhemy Apart?

Key Features of Our Advice Services

- ✓ **Core and Out-of-Hours Access**– Maximum availability for students, including evening and weekends to meet student needs.
- ✓ **Remote & Flexible**– Online booking, virtual consultations, and tailored support.
- ✓ **Expert Advisors**– We can provide specialists in academic advice, wellbeing, housing and financial guidance.
- ✓ **Holistic Approach**– Support that recognises the intersection of academic and personal challenges.





Benefits for Institutions

Enhancing Student Experience

- Improves student satisfaction and retention.
- Supports widening participation goals by reaching underserved students.
- Strengthens institutional reputation for student-centred care.

Operational Efficiency

- Reduces costs by outsourcing non-core hours.
- Frees up in-house teams to focus on core working hours.
- Scalable service that adapts to changing student demand.

Compliance & Risk Management

- Supports safeguarding and mental health duty of care.
- Ensures compliance with data protection and regulatory requirements.



How to Partner with Alkhemmy

Getting Started is Simple



Consultation– We discuss your institution's needs and student support priorities.

Customisation– Choose between our subscription model or a bespoke embedded service.

Seamless Implementation– Alkhemmy works with your teams to ensure a smooth rollout.

Ongoing Collaboration– We continuously refine the service based on student needs and institutional feedback.

Tailor Our Services to Your Needs

We understand that every institution is unique. Whether you're a small college or a large university, we adapt our services to fit your requirements, ensuring the best outcomes for your students and your institution.



Want to Discuss Partnership?

Alkhemy is reshaping how institutions provide student advice; flexible, independent, and student-centred.

Ready to empower your students and enhance your support services? Let's talk.



Contact Us Today



Email: hey@alkhemy.org.uk





**Independent
Advice Services
from Alkchemy**